

Mid-West Toronto Family Practice Network AGM: Summary and Evaluation

Our first Annual General Meeting took place at the Faculty Club, University of Toronto, on June 7th, 2022. There was a mix of in-person and virtual attendance with 58 total in attendance. The first hour offered the opportunity to mix and mingle on the outdoor patio.

We began the second hour by introducing our Board of Directors and showing a video of a sampling of primary care practices in Mid-West Toronto (<u>https://www.dropbox.com/s/aczpohz3a85mypm/MWT-FPN%20Final%20Video.mp4?dl=0</u>). The agenda for the business meeting included a description of the governance structure for both the MWT FP Network and the MWT OHT, accomplishments and opportunities for primary care involvement in our Family Practice Network, a Finance report, overview of our Mid-West Ontario Health Team, initiatives to support primary care practices (mental health supports, support for homebound older adults and on-line appointment booking) and finally an opportunity to hear from participants regarding their specific needs. We had our first motion to appoint an auditor which was approved with the quorum of >10% of our membership voting. (see attached slides)

The following summarizes the discussion regarding primary care needs in Mid-West Toronto as well as the event evaluation:

Digital Technology: Discussion focussed on enabling secure email and encouraging the uptake of the OCEAN e-referral platform. There appeared to be appetite to work with Teramach for a preferential rate for Mid-West Toronto FP Network members.

Quality Indicator Dashboard – Department of Family and Community Medicine (DFCM)- Information was shared on an initiative between the DFCM and Ontario Health to make a dashboard available to all primary care providers that will help them track how their practices are managing a range of chronic conditions. The information will be provided free of charge provided the primary care practice join the DFCM Utopian system and will be anonymized so that no individual practices will be identified. The system is sophisticated that it can feed back data on how any of your individual patients are performing on various measures such as BP, HgbA1C, etc. A co-creation workshop will be held in June and two community family physicians from Mid-West have agreed to participate to give their input.

Collaboration with other networks: A question was raised whether our FP network might work more closely with other established networks. We are open to this collaboration and in fact modelled our becoming a not-for-profit corporation, based on what was achieved with the East Toronto FPN.

Integration with Specialists: Another question focussed on whether there is a specialist network. Though no formal network of this kind currently exists, prior to the formation of the OHT, some members were involved in working groups where we had 6 specialists and 6 family physicians that met to discuss how we could increase understanding of what is needed from one another (e.g. Consult notes that are primary care focused). The sense we had was that this was an initiative our members would like us to promote and advance.



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Membership: Members were reminded of the "nothing about us, without us" principle. Members were encouraged to actively recruit colleagues to become involved in our Primary Care Network. Without those voices and the diversity that is so rich within our region, we will not be able to produce and promote the kind of health care that this system needs to adopt. We can do it better together and encourage everyone to help us grow our network from the current membership of 292 members to include all 400 primary care practitioners in Mid-West Toronto.

Membership has its privileges. Members have received support with PPE, COVID vaccines, especially for their homebound older adults, R.A.T kits. Members receive information first and are prioritized with respect to new initiatives.

MWT-FPN AGM June 7, 2022 (N=15)	Strongly Agree	Agree	Strongly Disagree	Disagree
The AGM met my expectations.	87%	13%	0%	0%
The AGM was well organized.	93%	7%	0%	0%
The content was helpful and will be relevant to my practice	73%	27%	0%	0%
The presentation on Committee Reports was well-organized and relevant to my practice	73%	27%	0%	0%
The OHT Report was well-organized and relevant to my practice	60%	40%	0%	0%
The presentation Highlighting Regional Initiatives was well-organized and relevant to my practice	73%	27%	0%	0%
The meeting structure and Board of Directors encouraged full participation by all MWT-FPN members	87%	13%	0%	0%

Summary of Evaluation:



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	Least effective part of the program	 I found the entire program very helpful and informative. You should all feel very proud and excited about the achievements that you have secured in a relatively short period of time under unusual and difficult circumstances. Congratulations to all of you and many thanks for all of your hard work and support. For a first meeting this was fine, important to let people know all about the structure of the OHT etc. In the future would be useful to know more about strategy and planning. Nothing. Everything was relevant. Enjoyed the visual tours through members' offices/set-up "All the layers are still quite confusing" Video of practices The technology.
	Most effective part of the program	 Description of the connectivity of the network with other organizations was very helpful and useful in helping to understand the scope potential of our network. Really enjoyed being able to socialize with colleagues especially from the community. Was great to see some of the initiatives and programs at other sites in our OHT. Interaction with others at the event. Understanding history and purpose of MWT OHT. The quality of the ideas presented. Openness to suggestions. Excellent speeches, passionate members. Go family doctors! Good discussions on online booking. Video overview of MWT-FPN. Update on OAB Socializing with colleagues. Review of supports. Networking. Information sharing during presentation.
	General Comments/Topics of Interest for future meetings	 It would be interesting to see whether there are opportunities for our network to develop communities of practice that link with quality innovation and continuing medical education strategies that address the needs of patient's and physicians at local levels and beyond. This is an area that I find very interesting and I would love to participate in if deemed relevant to our network. I was not able to stay for the Mental Health portion of the presentation but would be happy to consult/help regarding this if it is a paid position. Tech support - such a source of grief. Thank you so much for all your work. Any new follow-ups. Great 1st AGM - thank you.