



Mid-West Toronto Family Practice Network AGM – Summary and Evaluation

We were pleased to host our second Annual General Meeting at the Faculty Club, University of Toronto, on June 7, 2023. A total of forty-eight members attended in person or virtually: the majority partaking of wine and canapés on the patio during the first hour of the meeting.

Our business meeting began with our co-chairs, Michelle Naimer and Pauline Pariser, giving the year in review, emphasizing the strides we have made in onboarding members to On-Line Appointment Booking and OCEAN e-referral, growth of programs supporting people with mental health challenges and homebound older adults and the launch of our primary care/specialist collaborative aiming to improve communication and coordination between our two sectors. Recent opportunities to enhance management of Congestive Heart Failure and Limb Preservation for people at risk for lower limb amputation were presented, as well as a description of the efforts that were made to inform the recent Expression of Interest to fund a range of positions that will build team-based care in Mid-West Toronto ([see attached slides](#)).

Our treasurer, Ben Kaasa, reviewed our financial statements and budget for 2023-2024 and asked for approval of the auditor's report which was unanimously accepted by the members in attendance (>10% of our membership to indicate quorum). He then introduced our slate of new Board Directors: Jessica Bawden, Nurse Practitioner on the Women's College Family Health Team, Susan Brunt, community family physician and Sonika Kainth, family physician at Parkdale Queen West Community Health Centre. These new BOD members were approved. We said farewell and a big thank you to Vinchala Bala, family physician at Access Alliance Community Health Centre, and Susie Kim, family physician on the Women's College Family Health Team who have served us so well over the last two years.

Questions from attendees included queries on how Board members are selected, what were some of the challenges in attempting to launch a home visiting team at the end of the fiscal year and how neighbourhood hubs, the Open Door program in our OHT, would be supported.

Justine Humphries, the lead for the administrative arm of the Mid-West Toronto Ontario Health (MWTTOHT) Team, our secretariat, provided a comprehensive overview of the MWTTOHT's evolving priorities and key accomplishment for 2022-2023. She presented the governance model for the MWTTOHT, pointing out the robust involvement of primary care at every level of the OHT and the relationship of the OHT to the larger organization, Ontario Health. Members commented they found understanding this context as extremely useful.

Finally, we focussed on the main event of the evening, an opportunity for members to interact with one another around their key needs and pain points with respect to team-based care and informing the Expression of Interest for primary care funding that the MWTTOHT submitted to Ontario Health. Four break-out groups identified a range of priorities such as: the positions that would be most useful, including a new administrative position to help coordinate care for more complex patients, the need for enhanced billing codes to help support the management of people living with complex conditions and the advantage of connecting new team positions to small



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practices leveraging the SCOPE and SPIN models. It was especially helpful to have a mix of team-based members and those members who are in community practices hear how members from CHCs and FHTs have incorporated team members to help unpack long and complicated medical/social histories to enable the primary care practitioner to then address key management concerns. We used what we learned from these break-out groups and from surveys we had sent out to all our members to inform what we prioritized in our submission.

Evaluations of the evening were unanimously positive as summarized below:

| N=25 | The AGM met my expectations | The AGM was well organized. | The content was helpful and will be relevant to my practice | The presentation on Committee Reports was well-organized and relevant to my practice | The OHT Report was well-organized and relevant to my practice | The presentation Highlighting Regional Initiatives was well-organized and relevant to my practice | The discussion in the break-out groups was well-organized and relevant to my practice. | The meeting structure and Board of Directors encouraged full participation by all MWT-FPN members |
|-----------------------|-----------------------------|-----------------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Strongly Agree | 56% | 76% | 48% | 60% | 56% | 52% | 84% | 88% |
| Agree | 44% | 24% | 48% | 40% | 44% | 48% | 16% | 12% |

12 respondents agree that AGM performed in all 8 categories. No ratings for disagree or strongly disagree

People wanted more time to socialize and to interact in smaller groups and in the future would welcome more social events and educational forums to understand topics such as patient messaging, AI in family practice and the lower limb preservation initiative. What was affirming for us, who do our best to organize a thoughtful and informative evening, is that those people who attended for a second time remarked on how much they appreciated these evenings. Perhaps this can compel those of you who have not attended our AGMs to do so next year. We are stronger together.

Wishing you all a relaxing and restorative summer,

Michelle Naimer
Co-Chair -Mid-West Toronto FPN

Pauline Pariser
Co-Chair-Mid-West Toronto FPN